
19 NOTICE OF MOTION NO. - 1051 CR BRETT OWEN

Over many years there has been a request to Council from some residents in the Hills (northern most area of Cardinia Shire) to have greater access to a satellite council customer service provision within the Hills.

The soon to be opened Hill Hub has been designed and constructed to accommodate office space for such a provision of customer service/council officer presence, if Council resolved to provide same.

Therefore, Council resolves:

That Council officers prepare a report for the February 2020 General Council meeting considering-

- The viability, practicability and financial costs associated with providing a satellite customer service/access to officers from appropriate council departments at the Hills Hub.
- Such satellite services/access to officers could include, but not limited to customer service, general enquiries, ability to pay rates, planning queries, access to planners etc.
- Conducting a future pilot to facilitate such an increased provision of council services/access to officers at the Hill's Hub.