

11 CONTRACT 19/15 - BOOKABLE HARD AND BUNDLED GREEN WASTE COLLECTION SERVICE

FILE REFERENCE INT1993217

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RECOMMENDATION

That:

1. Council proceed to transition from a blanket hard waste collection to an at call service.
2. The scheduled of rates tender submitted by Cleanaway Pty Ltd to undertake the works associated with Contract 19/15 Bookable Hard and Bundled Green Waste Collection Service be accepted for the initial term of 5years with 4 x 1year extension options.

Attachments

- 1 Confidential Memorandum - Circulated to Councillors only 5 Pages

EXECUTIVE SUMMARY

The current Biannual Green and Hard Waste contract expires on 30 June 2020.

The Waste and Resource Recovery Strategy (2017-26) action plan identifies a move to a more efficient and community focussed Bookable Hard and Bundled Green Waste service from 1 July 2020.

The current method of delivery of the green and hard waste service is the 'blanket collection' model, a 'one size fits all' approach whereby all residents are allocated a collection week every six months in approximately May and November, and can put waste out if they wish to during this time. The alternate model is a 'booked collection' which makes the service available to residents throughout the year, at a time convenient to them.

The introduction of a Bookable Hard and Bundled Green Waste Service aligns with several actions from the Waste and Resource Recovery Strategy (2017-26) as well as other strategic and community benefits and it is proposed to do this as part of the new contract.

The new proposed service would also help us meet Council Plan Action 3.3.4 relating to reducing the amount of waste going to landfill to help meet the State Government's waste and resource recovery policy targets.

The new hard waste contract documents made provisions for the introduction of this service. An evaluation panel was formed to evaluate the tender responses received relating to the new service. It is recommend that the tendered submitted by Cleanaway Pty Ltd provides best value for money and that this tender be awarded accordingly.

BACKGROUND

The current Biannual Green and Hard Waste contract expires on 30 June 2020 and is operated by WM Waste Management Pty Ltd. The current service is a blanket service provided to the community twice a year.

At the September 2019 Council meeting, Council resolved to declare a climate emergency. With relation to our waste services, our ability to influence and respond to this situation is best outlined in the Waste and Resource Recovery Strategy (2017-26). The top priorities relating to this position identified within this strategy are:

- **Resource recovery** - increased resource recovery with a particular focus on hard waste service, food within garbage waste, additional kerbside programs and e-waste
- **Reduction in landfill** - achieving long-term secure landfill arrangements by reducing landfill and seeking alternative landfill treatment options
- **Addressing increased illegal dumping** - addressing increasing issues of illegal dumping through improved services and compliance activities
- **Appropriate services** - appropriate consideration of waste provision within developments including increased higher density development, infill development and new Council facilities
- **Supporting the local community** - supporting the local community to be responsible and accountable for their waste generation and disposal practices.

Taking this into account, the Waste Strategy implementation plan identifies a move to a more efficient and community focussed Bookable Hard and Bundled Green Waste service from 1 July 2020. The introduction of a Bookable Hard and Bundled Green Waste Service aligns with these key priorities:

- **Resource recovery** - tender responses provide different options around resource recovery and diversion from landfill.
- **Reduction in landfill** - A bookable service provides residences with a need for hard waste disposal a flexible/available service to meet these needs rather than encouraging the whole community to participate in the program.
- **Addressing increased illegal dumping** - A considerable advantage of the booked collection model is the convenience for residents to dispose of waste correctly, therefore reducing incidents of illegally dumped rubbish, particularly by tenants moving house. Council will also deliver the dumped rubbish service as part of a booked residential green and hard waste service contract. This means that vehicles operating in the shire collecting green and hard waste will also collect dumped rubbish on behalf of Council. This will result in a cost-effective collection of dumped rubbish, and improved service standards.
- **Appropriate services in developments** - An increase in medium and high density housing within the new estates proves problematic for a blanket service with inadequate property frontages for residents to present hard waste. A bookable service improves the availability of service to these areas.
- **Supporting the local community** - a bookable service encourages residents to consider their need for a hard waste service rather than encouraging people to participate twice a year.

As such, Cardinia Shire Council undertook a joint tender process with Manningham City Council. Utilising the joint tender process allowed us to utilise Manningham City Councils' knowledge of a bookable hard waste service and also provided the opportunity for discounts and efficiency methods by the tender applicants. The tender was advertised on Tender Portal and in The Age

newspaper as well as on the Cardinia Shire Council and Manningham City Council webpages. The tender opened on 24 May 2019 and closed on 14 August 2019. The tender document made provisions for tenders to supply prices associated with an at call service as well as traditional blanket service.

The contract term is for an initial period of 5 years with 4 x 1 year extension options available.

Five tender responses from four companies were received, however only four responses were relevant to the schedule of works being tendered out. Tender considered included:

- Cleanaway Pty Ltd - two tender responses received
- WM Waste Management Pty Ltd
- Selkrig Total Waste Solutions Pty Ltd

An evaluation panel was formed to evaluate the four tender responses received relating to the new service and recommend Cleanaway Pty Ltd (tender response 1) be awarded the contract as providing the best value for money service for Council.

POLICY IMPLICATIONS

In addition to the strategic alignment identified above, the introduction of a Bookable Hard and Bundled Green Waste Service aligns with several actions from the Waste and Resource Recovery Strategy (2017-26) including:

- Action 6 - Implement a suite of options that provide alternatives to burning off.
- Action 17 - Review dumped rubbish service for improved delivery (dumped rubbish response services would be included in new service)
- Action 32 - Hard waste – move toward booked services for future hard waste contracts, considering dumped rubbish service synergies
- Action 34 - Hard waste – review future hard waste specifications for tender to ensure they include provision for collection and clearance of waste from emergencies and extreme weather events
- Action 35 - For new contracts, review specifications to allow to explore new materials/opportunities for collection and recycling to maximise recovery and reduce waste to landfill

RELEVANCE TO COUNCIL PLAN

Meets action related to reducing the amount of waste going to landfill to meet the State Government's waste and resource recovery policy targets.

3.3 Enhanced natural environment

3.3.4 Promote practices that result in the reduction per household of the amount of waste going to landfill, particularly food waste.

CONSULTATION/COMMUNICATION

The community survey results undertaken when preparing the waste strategy showed overall support to move to a booked collection method, with a mean result 6.2 out of 10. The key benefits

for the booked service are convenience, opportunity to align the dumped rubbish service, better catering for higher density developments, and minimising contract risk.

A comprehensive communications and engagement plan will be implemented in the lead up to the service start, at the beginning of the new service and throughout service delivery. Communication with the community on the details of this service will continue to be carried out on an ongoing basis to ensure they are aware of the services available to them and how to participate.

FINANCIAL AND RESOURCE IMPLICATIONS

Revenue collected through the Garbage Charge funds the Green and Hard Waste Collection Service.

The annual financial costs to council for this service will vary depending on the uptake of the service. Based on feedback from other councils, financial cost modelling and service usage assessment; we estimate that this could vary annually from \$1,043,227 - \$1,564,840.

Taking into consideration these costs as well as other service this contract can be utilised for (example dumped rubbish services), it could be expected that annual costs through this contract be in the order of \$1.9million, however will be dependent on service uptake amounts.

CONCLUSION

It is recommended that Council continue to transition to a Bookable Hard and Green Waste Service and that Contract 19/15 Bookable Hard and Bundled Green Waste Collection Service be awarded to Cleanaway Pty Ltd for an initial term of 5years with 4x 1year extension options.