

13 DESKTOP FLEET REFRESH

FILE REFERENCE INT2010622

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RECOMMENDATION

That Council approves entering into a lease with HP Financial Services for 410 Hewlett Packard devices to replace current devices which are at the end of lease. The total cost to council is \$230,000 per annum over 3 years.

Attachments

Nil.

EXECUTIVE SUMMARY

Cardinia's desktop fleet is nearing the end of the current lease contract and the end of vendor warranty support. The devices use the Windows 10 Version 1803 operating system which expires in November 2020. This Version needs to be upgraded to remain current.

The recommendation is to refresh the current devices with Hewlett Packard devices in April 2020 to bring our desktop hardware back under warranty support. This will also allow us to move to the next version of Windows to maintain operating system support, and to implement the Microsoft M365 Office productivity suite. M365 will introduce related business efficiencies and maintain Cardinia's IT security, capability and currency. A competitive process has been undertaken as part of the State Government Procurement Panel and is recognised as a State Purchase Contract (SPC).

BACKGROUND

Cardinia's desktop computing fleet is nearing the end of the lease contract and the end of vendor warranty support. We are now starting to experience hardware and software issues with the age of the devices. Failure rates are starting to increase and equipment wear is starting to become a problem.

Furthermore the current devices have recently been upgraded to use the Windows 10 Version 1803 operating system. Mainstream support for this version ends in November 2020 and will need to be replaced.

Accordingly Cardinia IT has spent the later part of 2019 preparing for the refresh of the EliteBook fleet as per our standard refresh cycle. This refresh will allow us to upgrade our EliteBook fleet, reduce the issues and impacts we are starting to experience, move to future proofed and secure operating system (Windows 10 Version 1909), implement the latest version of the Office Suite and introduce related business efficiencies including those associated with Microsoft SharePoint and Microsoft Teams.

As part of the preparation Cardinia IT reviewed potential devices via the State Government Procurement Panel and ran a competitive purchase process by requesting three vendors from the Panel respond to our requirements.

Based on function and cost, Cardinia IT recommends that we lease the HP Elitebook X360 1040 G6 device to replace our current Elitebook fleet at the cost of \$230K pa over 3 years.

The current timeframe is to roll out the new devices over approximately a four week period in April and enter into a 3 year lease contract at that time.

POLICY IMPLICATIONS

Nil.

RELEVANCE TO COUNCIL PLAN

Nil.

CONSULTATION/COMMUNICATION

Cardinia IT has been conducting relevant consultation with internal staff and external vendors to progress the upgrade process.

There are no requirements for public communication or consultation.

FINANCIAL AND RESOURCE IMPLICATIONS

There are no financial implications beyond ongoing budgeted operational lease costs and expected internal resource costs. The new annual lease cost will be \$230K per annum.

CONCLUSION

Cardinia IT recommends that we upgrade our degraded EliteBook fleet as per our standard desktop computing refresh cycle. As part of the refresh, we will upgrade to the latest Windows 10 and Office versions to introduce related business efficiencies and maintain Cardinia's IT security, capability and currency.