

6.3.2 Neighbourhood House Policy 2022-2025

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Recommendation(s)

That Council

- adopt the revised Neighbourhood House Policy 2022-2025 and
- notes that the draft 22/23 Council budget for exhibition includes funding for Neighbourhood houses.

Attachments

1. Neighbourhood House Policy draft 2022 1 1 [6.3.2.1 - 5 pages]
2. Confidential - Neighbourhood House Funding Distribution 2022-2023 [6.3.2.2 - 1 page]

Executive Summary

The Neighbourhood House Policy outlines Cardinia Shire Council's commitment to Neighbourhood Houses and acts to:

- Reinforce the partnership between Cardinia Shire Council and Neighbourhood Houses
- Recognise the important role Neighbourhood Houses play in community strengthening
- Highlight the role Council has in supporting the Neighbourhood House sector.

The proposed Neighbourhood House Policy 2022-2025 aligns with and underpins the Neighbourhood House Funding Agreements.

Background

Neighbourhood Houses are at the forefront of service provision, playing a significant role in community development and social equity by addressing specific social needs of the community they are situated in.

Cardinia Shire has 8 Neighbourhood Houses. These Neighbourhood Houses receive core funding from the Department of Families, Fairness and Housing (DFFH) through the Neighbourhood House Coordination Program. They also receive an operational subsidy from Council where a signed funding agreement is in place.

The Neighbourhood House Policy acts to reinforce the partnership between Cardinia Shire Council and Neighbourhood Houses, acknowledge the vital role they play in our community and outline the ways in which Council supports the sector.

Following the expiration of the previous Neighbourhood House Policy and changes to the funding agreement, a new Policy is required.

The review of the existing policy commenced in 2020, Council conducted a secondary review of Neighbourhood House Policy and Funding Agreements in response to the deferred policy endorsement in July 2021. The results from secondary review further highlighted the differences between each house and their operations due to varying community needs.

Extensive feedback was received on both the Neighbourhood House Policy and Funding Agreement during the 2-year consultation process. Endorsement of the 2022-2025 Neighbourhood House Policy will address majority of issues and concerns identified.

Council will continue to monitor industry trends and the outcomes of the DFFH Neighbourhood House Coordination Guideline review to inform future reviews of the Neighbourhood House Policy and Funding Agreements.

Policy Implications

The Neighbourhood House funding agreement and policy is underpinned by the State Government's Neighbourhood House Coordination Program and Cardinia Shire's Liveability Plan.

A non-negotiable element is Neighbourhood House activities must demonstrate linkages to Cardinia Shire's Liveability Plan and fulfil the Funding Agreement requirements .

Relevance to Council Plan

1.1 We empower our communities to be healthy, connected and resilient

1.1.1 Plan for, and support the delivery of, accessible health and social services that address critical gaps in provision.

1.1.2 Enrich local identity and opportunities for the community to connect through art, history, and cultural expression.

1.1.3 Lead by example in creating an inclusive and welcoming community for all by facilitating community education, capacity building, connection and celebration of our diversity.

1.1.5 Work closely with the community to deliver programs that build community resilience, relating to a pandemic or other disasters.

2.1 We support the creation of liveable spaces and places

2.1.1 Advocate, plan for and deliver accessible community infrastructure and services that address community need.

2.1.2 Plan and maintain safe, inclusive and connected open spaces, places and active travel routes.

3.1 We value our natural assets and support our biodiversity to thrive

3.1.1 Partner with community, business and industry to take action on, and adapt to, climate change.

3.1.5 Facilitate community stewardship to build preparedness for natural threats.

4.1 We support our productive land and employment land to grow local industries

4.1.3 Improve local learning and employment pathway opportunities through strategic partnerships.

4.1.5 Strengthen and promote our shire's unique identity and visitor attractions.

5.1 We practise responsible leadership

- 5.1.1 Build trust through meaningful community engagement and transparent decision-making.
- 5.1.2 Manage our finances responsibly and leave a positive legacy for future generations.
- 5.1.3 Strive to be a customer focused organisation and be a great place to work.
- 5.1.4 Maximise value for our community through efficient service delivery, innovation, strategic partnerships and advocacy.
- 5.1.5 Champion the collective values of the community through the Councillors' governance of the shire.

Climate Emergency Consideration

Funding of Neighbourhood Houses assists the Shire's communities to prepare and respond during natural disasters and emergencies. It can also provide opportunities to establish programs and initiatives to mitigate climate change and assist to build community resilience to the adverse impacts.

Consultation/Communication

An extensive consultation process was undertaken with the Neighbourhood Houses which spanned from November 2020 to May 2021. It consisted of 4 stages:

- Individual interviews with an independent consultant
- A survey
- Written feedback on the first draft
- Written feedback on the final draft

DFFH Community Partnership team and Neighbourhood House Liaisons have worked with Council providing information around their current guideline review and funding.

Internal stakeholders have been consulted for budget management and future planning for longevity of Neighbourhood Houses.

Key changes within the policy include:

- Updates to department titles and related document titles
- Changes to fund distribution based on community need
- Dedicated Council liaison officer
- Updated Neighbourhood House principles to:
 - Reflect different governance models
 - Service delivery linkages to Council's Liveability Plan.

Financial and Resource Implications

Attached confidential paper lists house funding distribution for the 2022-2023 financial year based on the draft Council budget.

Conclusion

Council acknowledges the pivotal role Neighbourhood Houses play in our diverse community. We thank the committees, staff and volunteers from the Neighbourhood Houses for being forthcoming with feedback during the Policy review. Minor changes have been made to the Funding Agreements and a revised Neighbourhood House Policy 2022-2025 has been prepared and is provided with this report (attachment 1).



Neighbourhood House Policy

Record ID	Click to enter HPRM reference number		
Policy owner	Connected Communities		
Adopted by	Council		
Adoption date	1/07/2022	Scheduled review date:	30/06/2025
Publication	External - RMC and website		
Revision/version number	5.0		

1 Policy alignment

This policy aligns with the following Council policies.

Council Plan 2021-2025

The four year strategic plan includes five key priority areas and outcome success measures. Neighbourhood Houses contribute greatly to many of these priorities, particularly to the Stronger Communities priority - empowering our communities to be healthy, connected and resilient.

Cardinia Shire's Liveability Plan 2017-2029

Neighbourhood Houses contribute to the outcomes identified in Cardinia Shire's Liveability Plan (Council's Municipal Public Health and Wellbeing Plan). Neighbourhood House programs link to the domains of Education, Employment, and Health and Social Services as well as supporting the equity and inclusion of all community members.

2 Purpose

The Neighbourhood House Policy outlines Cardinia Shire Council's commitment to Neighbourhood Houses and acts to:

- reinforce the partnership between Cardinia Shire Council and the Neighbourhood Houses
- recognise the importance of Neighbourhood Houses' role in community strengthening
- clarify how Council supports the Neighbourhood House sector.

3 Scope

This policy extends to all Neighbourhood Houses in Cardinia Shire funded through the State Government's Neighbourhood House Coordination Program. Where applicable and agreed upon, it may also be applied to un-funded Neighbourhood Houses.

There are currently eight Neighbourhood Houses operating in Cardinia Shire who receive Neighbourhood House Coordination funding from the State Government:

- Beaconsfield Neighbourhood Centre
- Bunyip and District Community House
- Cockatoo Community House
- Emerald Community House
- Lang Lang Community Centre

- Living Learning Pakenham
- Outlook Community Centre
- Upper Beaconsfield Community Centre

4 Context

Neighbourhood Houses are at the forefront of service provision, playing a positive role in community development. They place great emphasis on social equality addressing educational, social and health needs and Council acknowledges the important role they play in strengthening communities.

Neighbourhood Houses receive funds from a range of sources including the State Government Neighbourhood House Coordination Program, Cardinia Shire Council, Adult, Community and Further Education (ACFE), other government grants and through their own fundraising initiatives.

Cardinia Shire Council assists Neighbourhood Houses through the provision of a council building or rental assistance, and an annual operational funding allocation. Council's annual budget allocation for Neighbourhood Houses will be divided across all Neighbourhood Houses based on community needs. There are additional opportunities for Neighbourhood Houses to obtain funding through a variety of Council annual grant and support programs.

Cardinia Shire Council is dedicated to developing and maintaining a partnership with the Neighbourhood Houses. The partnership that Council has with local Neighbourhood Houses is through both direct and indirect liaison. The support provided will be aligned with the individual needs of each Neighbourhood House. Neighbourhood Houses and Council will be bound by the Neighbourhood House Policy, a Funding Agreement, a Lease/Licence Agreement where applicable, and the Buildings and Facilities Maintenance Policy. Council will work collaboratively with Neighbourhood Houses to support responsive program delivery for our diverse community.

Neighbourhood Houses are defined by the following principles:

- They are accountable to the community, operated by a Committee of Management, or an alternative governance model as approved by the State Government, with an employed coordinator/manager who is responsible for Neighbourhood House operations.
- A Committee of Management/governance group oversees the organisation and consists of a broad representation of the community.
- The centre is a 'not for profit' and incorporated organisation.
- They deliver a diverse range of programs and services that are informed by, and accessible to all sectors of the local community.
- Programs and services delivered, link and contribute to relevant State and Local Government policies and plans including Cardinia Shire's Liveability Plan.
- They encourage volunteers to support their programs and overall service delivery.

The different roles Neighbourhood Houses play may include playgroups, childcare, training delivery, public internet access, provision of recreation, cultural and social activities, health and wellbeing activities and information and resource centres.

Neighbourhood Houses are a unique organisation in that they provide a service which caters for people throughout their lifespan. Moreover, Neighbourhood Houses provide an informal support network for people who may otherwise be isolated and may assist in the delivery of other local initiatives depending on the needs of the community.

5 Policy description

Council's Commitment to Neighbourhood Houses

Cardinia Shire Council works at a strategic level with State and Federal Government and the community, on ways to maximise and develop long-term benefits for a sustainable community. Council's role is to:

- Identify changing needs and support Neighbourhood Houses to address these needs through access to demographic and other data, assistance with engaging the community and developing responsive programs and services.
- Advocate on behalf of Neighbourhood Houses both internally and externally, as appropriate, on issues raised by individual Neighbourhood Houses and the Cardinia Shire Neighbourhood House Cluster.
- Strengthen relationships with major stakeholders including Federal and State Government.
- Provide financial assistance through the provision of an annual operational funding allocation to Neighbourhood Houses.
- Promote the Neighbourhood House sector as a model for community learning and social participation through Council's communication channels.
- Assist in sourcing training opportunities for staff and volunteers.
- Assist in the establishment of new Neighbourhood Houses where required.

5.1 Responsibilities

5.1.1 Council's annual operational funding allocation and eligibility

Cardinia Shire Council acknowledges that Neighbourhood Houses play a significant role in the local community providing a diverse range of community strengthening activities. As a growing interface municipality, Cardinia Shire Council is committed to supporting Neighbourhood Houses through an annual operational funding allocation.

Eligibility

To be eligible for annual operational funding from Council, Neighbourhood Houses must be:

- Community based and not-for-profit
- An Incorporated Association
- Operating by a Committee of Management, or an alternative governance model as approved by the State Government, that represents a cross section of groups within the community.
- Providing programs and services that benefit the Cardinia Shire community
- A member of the Neighbourhood House Network
- Recognised under the State Government Neighbourhood House Coordination Program

Neighbourhood Houses must also have both:

- A signed Funding Agreement
- A signed lease/licence agreement if occupying a Council owned building

5.1.2 Funding Agreements

Subject to annual budget approval processes, Council will provide annual operational funding to each Neighbourhood House as outlined in the Funding Agreement.

A Funding Agreement outlines the specific duties and expectations that must be met in exchange for Council operational funding and support.

The Neighbourhood House Funding Agreements:

- Outline the relationship between Council and the Neighbourhood House and the role of each
- Define the organisation and service delivery conditions that must be met and,
- Specify the reporting requirements that must be adhered to in order to receive operational funding.

5.1.3 Lease/Licence agreements

Where a Neighbourhood House operates in a Council facility they will enter into a Lease or Licence Agreement.

A Licence agreement is a formal agreement in which Council permits the use the property, or parts thereof, under a specific set of parameters.

A Lease agreement provides exclusive possession of the premises.

The type of occupancy agreement to be entered into will be determined between Council and the Neighbourhood House.

A Buildings and Maintenance Policy usually accompanies these agreements which defines the responsibilities of Council and the Neighbourhood House. It relates to the ongoing maintenance and minor upgrade of Buildings and Facilities which are provided by Council for use by the Neighbourhood House.

In occupying a Council facility, it is recognised that Neighbourhood Houses contribute greatly to the upkeep and improvement of these facilities by seeking grants and utilising their own funds.

6 Review

Cardinia Shire Council will review this policy every 3 years or annually as required.

7 Related documents

Type of document	Title and/or RMC link
Commonwealth/Victorian legislation	Victorian public health and wellbeing plan 2019-2023
Strategic directions paper	N/A
Policies	Council Plan 2021-2025 Cardinia Shire's Liveability Plan 2017-2029
Strategies	N/A
Guidelines	Neighbourhood House Coordination Program
Procedures	Neighbourhood House Funding Agreement

8 Glossary of terms

Council

Refers to Cardinia Shire Council.

State Government

Refers to Department of Families, Fairness and Housing.

Community

A group of people living in the same geographic location (locality, township or suburb) and/or a group of people having common interests and needs.

Neighbourhood House

Neighbourhood House organisations are known by a variety of names, including Community Houses, Community Centres, Neighbourhood Centres, and Learning Centres. The defining attribute and common thread is that they are all not-for-profit organisations which focus on providing activities, programs and services that respond to diverse community needs.

Neighbourhood Houses provide a place where members of the community are able to access support, information, learning opportunities, and participate in social programs or in the operation and management of the Neighbourhood House as volunteers.

Neighbourhood House Cluster

The eight Neighbourhood Houses in Cardinia Shire who come together as a representative group.

Committee of Management

A group of volunteers who are members of the organisation and elected to govern the organisation.

Governance Group

In the absence of a Committee of Management, the Governance Group refers to another entity which has legal control and responsibility for the organisation.